Terms Conditions Rights and Warranties

Updated December 13, 2024

THESE TERMS, CONDITIONS, RIGHTS, AND WARRANTIES APPLY TO PRODUCTS AND SERVICES SOLD BY KI AND ITS DIVISION, KI WALL.

PRODUCT PRICING

KI

ALL PRICES LISTED IN KI PRICE LISTS ARE FREIGHT EXCLUDED OR DELIVERED PRICING.

KI price lists and any prices contained therein are subject to change without notice. Prices applicable to all Customer orders shall be those in effect at the time KI receives a complete order from Customer unless: Customer and KI have in place a written special pricing or master supply agreement, which agreement specifies the prices to be paid by Customer;
or Customer requests a product shipping date to occur more than one hundred twenty (120) days after KI's receipt of Customer's order (in which case KI shall have the option to apply to Customer's order the price list in effect as of Customer's requested shipping date).
The most current KI price lists are maintained electronically and can be found at www.ki.com/price lists.

Any discounts are ineffective if, as a result of the discounts, the final selling price of any product offered in a KI quote would be lower than the corresponding price for that product under KI's multiple award schedule contracts with the United States General Services Administration (GSA). If the final selling price for any KI product in a quote would be below KI's price to GSA, KI will offer that product at the same price that KI offers to GSA. No other terms or conditions of KI's GSA contracts would apply to such sales.

KI Wall

PRICING FOR KI WALL PRODUCTS IS DETERMINED PER PROJECT.

Contact your KI Wall representative or info@kiwall.com for a quote and/or additional information.

FREIGHT, DELIVERY AND INSTALLATION

Freight Terms

KI reserves the right to select the "best way" shipment methods and means (including, but not limited to, determination of the carrier, method of shipment, and routing). Standard delivery shall be dock-to-dock delivery and shall occur Monday through Friday, 6:00 a.m. to 12:00 p.m. for truckload or 9:00a.m. to 5:00 p.m. for less than truckload or parcel. Products quoted as "Delivered Pricing" shall be "F.O.B. Origin," and freight charges are based on shipments to the 48 U.S. contiguous states. For shipments destined to other U.S. states or foreign territories, delivery will be made to a prearranged port. Customer shall prepay all freight charges and any extra expenses resulting from any request by Customer for after-hours, holiday, weekend, or specific time delivery, or special carrier, shipping method, (e.g. air freight, exclusive use vehicle) packaging, and/or routing. Contact KI for quote.

CAUTION: After obtaining a clear receipt for shipment, the delivering carrier is no longer responsible for damage or shortages.

Title, Risk of Loss

Title to product shall pass to Customer upon delivery by KI to the carrier. For purposes of risk of loss, all shipments are "F.O.B. Origin"; and Customer acknowledges that once KI delivers the product to the carrier, risk of loss shall pass to the Customer.

Shipment Damage Claims

All products are packaged to comply with carrier requirements and leave KI's manufacturing facilities in good condition. Customer shall be responsible to:

1. Carefully inspect merchandise upon delivery. Make notation of package conditions and describe any type of damage observed on the carrier's delivery receipt.
2. If the delivery receipt has been signed free and clear and damage is discovered after carrier has left, the customer shall report the concealed damage and request an inspection to the local carrier terminal within (5) five business days of receipt date.
3. Retain all shipping cartons for inspection by the carrier agent.
4. All damaged product and packaging must be kept at point of delivery.

KI shall not be liable for loss or damage to product that occurs in transit, and Customer's sole remedy for any such damages shall be to seek appropriate recourse against the carrier. For more information visit Damaged Product Process.

Shortage Claims

Shortage must be noted at time of delivery to be considered a carrier claim.

KI will evaluate Customer reported shortage claims within (10) ten days immediately following delivery. Shortage claims reported beyond (10) ten days after delivery will not be honored.

Returns

Product conforming to the specifications contained in KI's acknowledgment to Customer may not be returned to KI without KI's written consent, which consent may be conditioned upon Customer's agreement to pay re-handling and/or restocking charges and/or to prepay all freight charges on the return shipment.

Requests for Specific Delivery Time(s)

KI considers requests for delivery times and for drop shipments to job sites, and will undertake reasonable efforts to indicate any such request(s) to product carriers. KI may, in its sole discretion, extend to Customer the option of a carrier deliver on service at an additional cost to Customer. KI's liability for any damages incurred for any late deliveries, including labor and other expenses resulting from any such delays, shall be limited to a refund of the charges for the aforementioned delivery service.

Accessorial Fees

Customer shall be responsible for the payment of all accessorial fees, including, but not limited to, charges necessitated by any of the following:

1. A need for special delivery equipment
2. Inside delivery
3. The absence of a loading dock
4. Redirection or re-consignment of product
5. Detention charges
6. Street unloads
7. Improper refusal of product

Storage of Product

If, following KI's acknowledgment of Customer's purchase order, Customer requests a delay in shipment for any period greater than one (1) day from the scheduled ship date, Customer shall be responsible for the payment of any storage and other charges caused or necessitated by the delay.

Any long-term storage (i.e. storage outside standard shipping and installation storage) must be climate controlled. Temperature must range between 60 and 80 degrees Fahrenheit and humidity must be controlled between 45 and 65 percent relative humidity.

Split Deliveries

Orders can be split shipped (including C.O.M. as it arrives) only with emailed or written authorization.

Re-delivery of Freight

When re-delivery of merchandise is required because the customer is not ready to accept merchandise, and no notification of this fact is provided to KI a minimum of twenty (20) days prior to expected delivery date as acknowledged, the actual costs for freight, restocking and re-handling, plus 5% of the order value, will be billed to the customer.

Installation

KI warrants product installation, when performed by KI or a third party approved by KI, complies with the requirements of the contract between KI and its customer; and further warrants such installation will remain free of defects in workmanship for one (1) year immediately following completion of installation. In the event of a failure of either or both of the foregoing warranties, and as customer's exclusive remedy, KI will reperform the defective installation at its expense. KI does not warrant product installation performed by any person or entity other than KI or a third party approved by KI.

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PAYMENT TERMS

Net Thirty Days

Payment on all KI invoices shall be made in U.S. dollars within thirty (30) days of the date of each such invoice and without offset, back charges, retention, or withholding of any kind. Unpaid and delinquent invoices shall accrue interest at the rate of one and one-half percent (1.5%) per month, or the highest rate permitted by law, whichever is less.

Leasing Provisions

KI offers a lease finance option. The first and last monthly payments are required at the time of signing. Lease quotations subject to National Cooperative Leasing credit approval. Rates are based upon current market and subject to change without notice. Contact KI for a quote.

Modified Product Deposits

Customer may be required to pay a deposit for the purchase of any modified (non-standard) products identified in Customer's purchase order. Any such deposit shall accompany Customer's purchase order.

New Accounts

New accounts require the approval of a KI sales representative, credit references, and a valid tax-exempt or resale certificate (where applicable).

Security Interest in Products

KI shall retain a purchase money security interest in all products sold to Customer and for which Customer has not made full payment. Customer agrees to execute any and all instruments necessary to document the creation of this security interest and/or to perfect the same. Customer further agrees to assemble and deliver to KI all products subject to this security interest in the event Customer defaults on Customer's payment obligations to KI.

Collection Costs

In the event Customer defaults on Customer's payment obligations to KI, and KI employs the services of an attorney or collection agency to enforce these obligations, Customer shall reimburse KI for all of KI's actual collection costs and expenses (including actual attorneys' fees and court costs) upon demand.

ORDER PROCESS

Requirements of a Valid and Complete Purchase Order

To submit a valid and complete purchase order, Customer must provide the following information:

1. If you are purchasing directly from KI/KI Wall, the purchase order must be issued as follows:

KI or KI c/o the dealer	KI Wall or KI Wall c/o the dealer
1330 Bellevue Street	1330 Bellevue Street
Green Bay, WI 54302	Green Bay, WI 54302

2. The following items must be included on all purchase orders:
   - Sold To/Bill To Information: complete legal name, address, telephone number and fax number
   - Ship To Information: complete legal name, address, contact name, contact phone number
   - Purchase Order Number: a customer-specific identifier, typically a sequential purchase order number or requisition number
   - Issue Date: date the purchase order was issued
   - Sales Tax: applicable sales tax will be added upon invoicing. If tax exempt, customer must provide or have the tax exempt certificate on file at KI or KI Wall.
   - Purchase Order Total: total of all items and services included on the purchase order
   - Authorization: signature of authorized purchasing agent or buying entity
   - Order Details: reference a fully optioned KI quote (ex: 11KGH-85432)/ KI Wall opportunity number (ex: 469193) or include all the information listed below:
     - Quantity of each item
     - Complete model number, including all finish and option information (by line item)
     - Net purchase price (by line item)
     - Extended net purchase price (all line items)
     - Any additional applicable charges (ex: installation and/or delivery charges)
     - Contract name and/or number if pricing is based on a contract reference
3. Signatures on a quote or a worksheet will NOT be accepted as a purchase order.
4. In the event you do not have a formal Purchase Order process, please contact your KI or KI Wall Sales Representative or call 1-800-424-2432, and we will assist you with creating a PO.

Purchase Orders that do not meet these requirements will be placed on hold until complete information is received. On hold orders are not released to manufacturing or assigned a delivery date; lead times begin once the order is released to manufacturing.

Acknowledgments

KI sends acknowledgments on all orders. Please read these acknowledgments and contact KI immediately if there is any discrepancy. In the event of any difference or inconsistency between KI's acknowledgment and Customer's purchase order, KI's acknowledgment will control. In the event the model number and description differ on the purchase order, the model number will be the determining factor. Any error or discrepancy on acknowledgment must be reported to KI in writing within three (3) working days of acknowledgment date.

All acknowledgments contain an estimated delivery date, but an order may ship earlier than the estimated shipping date. If Customer desires delivery on or after a specified date, Customer must write "Do not ship for arrival before ___ [date] __" on Customer's purchase order.

Fax or Email Orders

Orders may be sent via facsimile or email. SIF Files: If you have a fully optioned SIF file, submit one email containing the purchase order, fully optioned SIF file, and any supporting quotes. If, following submission of an order, Customer sends a confirming order, such confirming order must be marked "Confirming Order". Original order sent via fax (or email)." KI will not be responsible for any duplicate orders caused by unmarked hard copy, duplicative confirming orders, or orders submitted more than once.

	KI	KI Wall
Email	order.entry@ki.com	orders@kiwall.com
Fax	1.800.405.2264	1.800.405.2264

Changes or Cancellations of Orders

Purchase orders acknowledged by KI cannot be changed or canceled without KI's consent, which consent may be conditioned upon Customer's agreement to pay increased or additional expenses resulting from the requested change or cancellation. Modified products (non-standard) or veneer tops cannot be canceled or returned.

Quick Ship Program

Quick Ship Program (QSP) leadtimes begin upon receipt of clearly marked and complete purchase order and approval by KI credit department. The QSP purchase order must be accompanied by the QSP purchase order cover sheet. Orders will only be processed as Quick Ship if all items on the order are included in the Quick Ship program. Quick Ship orders cannot be revised, canceled, or returned. It is KI's intention to ship all QSP products within a period of 10 working days or less. Based on production capacity, KI reserves the right to cancel the Quick Ship Program without notice.

C.O.M. FABRIC REQUIREMENTS

Fabrics to be supplied by Customer must be approved by KI for upholster-ability and flammability prior to acceptance of Customer's purchase order. Customer shall submit to KI a one (1)-foot square sample swatch with Customer's purchase order. Following KI's approval of Customer's fabric, Customer must contact KI for exact production yardage requirements (1-800-454-9796, ext. 2707). Thereafter, Customer shall ship its fabric to the appropriate manufacturing facilities below. When supplying Customers own materials, it is the responsibility of the Customer to ship the materials to the correct KI manufacturing facility (as stated on the product pricing pages of KI price lists or on ki.com). Failure to ship the materials to the correct KI manufacturing facility will result in additional charges to the Customer for re-delivery of Customer's own materials to the correct KI manufacturing facility.

For products shipped from Green Bay, WI facility, ship material to:

KI Green Bay
Attn: C.O.M. Storage
1687 Westminster Drive - Gate 3
Green Bay, WI 54302

For products shipped from Manitowoc, WI facility, ship material to:

KI Manitowoc
Attn: C.O.M. Storage
1400 S. 41st St.
Manitowoc, WI 54220

For products shipped from Pembroke, Ontario facility, ship material to:

KI Pembroke
Attn: C.O.M. Storage
1000 Olympic Drive
Pembroke, Ontario K8A6X7

For products shipped from Bonduel, WI facility, ship material to:

KI Bonduel
Attn: C.O.M. Storage
204 West South St.
Bonduel, WI 54107

For products shipped from High Point, NC facility, ship material to:

KI-High Point
Attn: C.O.M. Storage
217 Feld Avenue
High Point, NC 27263

For products shipped from Ontario, CA facility, ship material to:

KI
Diem/Impress
Attn: COM Storage
1110 S. Mildred Ave.
Ontario, CA 91761

For products shipped from LaPalma, CA facility, ship material to:

KI
Gladly/Jubilee
Attn: COM Fabrics
6892 Marlin Circle
La Palma, CA 90623

CODE & FLAMMABILITY STANDARDS COMPLIANCE

Seating

1. California Technical Bulletin 117-2013. All upholstered seating products manufactured by KI meet or exceed the standards set forth in California Technical Bulletin 117-2013 and are labeled accordingly.
2. California Technical Bulletin 133. KI offers numerous products that can be manufactured to meet the flammability requirements set forth in California Technical Bulletin 133. For products to meet the requirements of the open-flame test, changes in materials are made. Restrictions are placed on fabric selections and product type. When ordering product to comply with California Technical Bulletin 133, the "FR" option must be selected in the model number string. Please see individual sections in the price list for additional cost and leadtimes, which vary between products.

Panels

ASTM E84 (equivalent to UL 723) is the test method used to determine the Flame Spread and Smoke Developed Indices of the system, consisting of the core substrate, fabric covering, and adhesive. The NFPA 101® Life Safety Code and the International Building Code® define acceptable Flame Spread and Smoke Developed Indices that have been adopted by the federal and many state or local governments as law in the form of building codes and regulations. Panel cores have been judged acceptable for the use with UL Recognized Component Office Panel Fabrics. Contact KI for the current list of fabrics that are acceptable for use.

Style and Fabric Availability

Many styles can be manufactured to comply with TB133, depending on the fabric content of a selected upholstery textile. When considering C.O.M. fabrics, submit the material attached to its composition description card to KI for approval. *Certain C.O.M. materials may require a sample burn test for certification. A sample product will be built with C.O.M. material and tested. The cost of testing must be added to the cost of a test sample including appropriate upcharges to receive certification.

Pricing

TB133 requires special construction procedures, and an upcharge applies to each product ordered as such.

General Information

Specifications, test procedures and requirements pertaining to flammability regulations can change. KI will make every effort to keep our information and services pertaining to flame specifications up-to-date. However, we reserve the right to alter the products, fabrics/ leathers, or upcharges associated with any of the above or any other flame specifications.

MISCELLANEOUS

Weights and Dimensions

All weights and dimensions listed in KI's price or product listings are approximate.

Statute of Limitations

Except as specifically set forth in these Terms, Conditions, Rights and Warranties, no claim arising out of or in connection with products purchased from KI, these Terms, Conditions, Rights and Warranties or any product warranty applicable to any KI product may be brought by Customer more than one (1) year after the cause of action on which it is based has accrued.

Jurisdiction and Venue

The interpretation and application of these Terms, Conditions, Rights and Warranties and any product warranties applicable to products purchased by Customer from KI shall be governed in all respects by the laws of the State of Wisconsin, U.S.A., without reference to the rules of any jurisdiction concerning conflicts of laws or the provisions of the United Nations Convention on Contracts for the International Sale of Goods. Customer agrees that all disputes arising from the interpretation or application of these Terms, Conditions, Rights and Warranties or any product warranty shall be subject to the exclusive jurisdiction of and venue in the federal and state courts located in Green Bay, Wisconsin, or within Brown County, Wisconsin, U.S.A.; and Customer hereby consents to the personal and exclusive jurisdiction and venue of these courts.

Notification to KI

Except as set forth elsewhere in these Terms, Conditions, Rights and Warranties, all inquiries and correspondence to KI should be directed to:

KI/KI Wall
1330 Bellevue Street
Green Bay, WI 54302
Phone: 1-800-424-2432

Force Majeure

KI shall not be liable for failure to perform or for delay in performance due to fire, flood, strike, or any other labor difficulty, act of God, act of any governmental authority or of Customer, riot, embargo, fuel or energy shortage, wrecks or delay in transportation, inability to obtain necessary labor, materials, or manufacturing facilities from usual sources, or failure of suppliers to meet their contractual obligations, or due to any cause beyond its reasonable control. In the event of delay in performance due to any such cause, KI reserves the right to extend the date of delivery or time for completion by a period of time reasonably necessary to overcome the effect of such delay, to allocate any available supply of goods in a manner it deems reasonable, or to cancel any purchase order.

Product Warranties

These Terms, Conditions, Rights and Warranties may change from time to time. Purchases of products from KI shall be subject to KI's then current Terms, Conditions, Rights and Warranties which can be found at:

www.ki.com/terms

For warranty details on orders shipped prior to 12/1/23, contact KI Customer Service.

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RIGHTS AND WARRANTIES

The following KI product warranty applies to products manufactured on or after December 1, 2023. This warranty is given to the initial purchaser and is valid for as long as the initial purchaser owns the product. The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of the products during the warranty period. If a product is defective, and if written notice of the defect is given to KI within the applicable warranty period, KI at its option will either repair or replace the defective product with a comparable component or product, or provide a refund of the purchase price. KI reserves the right to determine labor method used during replacement of product. The Lifetime Warranty applies regardless of the number of shifts the product is used each day. All non-lifetime product warranties are a single 8 hour shift per day. KI products are not intended or warranted for outdoor use unless specifically stated for outdoor use.

EXCLUSIONS

This warranty does not cover:

- Failure resulting from normal wear and tear which is to be expected over the course of ownership, including but not limited to: scratching, natural variations/movement of butcher block wood tops, bowing/cupping of butcher block tops due to environmental conditions during transit and/or at site, or ghosting on markerboard surfaces.
- Any misuse, abuse or modification of the original product voids the warranty.
- Damage caused by carrier.
- Products that are exposed to extreme environmental conditions or that have been subject to improper storage.
- Alterations to product not expressly authorized by KI, nor to products considered to be of a consumable nature such as bulbs, light ballasts, and surge suppression products.
- Replacement parts are covered for two years or the balance of the original warranty, whichever is longer.
- Failure to apply, install, reconfigure, or maintain products according to published KI planning, assembly, cleaning instructions, or user guides.
- Customer's Own Material (i.e., material supplied by the Customer or procured by KI on behalf of the client that is not a standard KI product offering) used in the manufacture of KI products.
- Natural variations in wood grain; changes in surface finishes, including colorfastness, due to aging or exposure to light; matching of color, grain or texture, except to within commercially acceptable standards.
- Wrinkles, marks or scars occurring naturally in leather.
- Discoloration or deterioration of all surface materials due to soiling, stains, dye transfer from clothing (including denim) or cleaning agents (refer to KI's Care & Maintenance Instruction documents).
- Fabric properties including, but not limited to aging, colorfastness, shade variations, pilling, puddling/wrinkling or abrasions of textiles.

NOTATIONS

- Warranties and exceptions listed will apply to all applicable product warranties.
- Modified (non-standard) product has a one year warranty, unless the change is only cosmetic. If the product is modified due to a cosmetic change, the warranty is the same as the "base" product.
- Third Party Supplied Product (KI shall pass along any warranty it receives with respect to other manufacturer's products).
- Modification to UL Listed products eliminates the listing.
- KI reserves the right to request that product be returned for inspection prior to granting a remedy.
- KI will not be liable for consequential, economic (including loss of time or inconvenience), or incidental damages arising from any product defect.
- For consumers covered by consumer protection laws or regulations in their country of purchase or, if different, their country of residence, the benefits conferred by KI's warranty and/or terms and conditions of sale are in addition to all rights and remedies conveyed by such consumer protection laws and regulations.

EXCEPT AS STATED ABOVE, KI MAKES NO EXPRESS OR IMPLIED WARRANTIES AS TO ANY PRODUCT AND IN PARTICULAR MAKES NO WARRANTY OF FITNESS FOR ANY PARTICULAR USE. AT KI'S OPTION, PRODUCT REPAIR, REPLACEMENT, OR REFUND OF PURCHASE PRICE IS THE CUSTOMER'S EXCLUSIVE REMEDY FOR ANY AND ALL PRODUCT DEFECTS.

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STAYING POWER. KI PRODUCTS HAVE IT IN ABUNDANCE.

We design all of our products for longevity and back them with our commitment to durability – our warranty. KI provides an industry-leading warranty – lifetime in many cases, so you not only get the best products, you get the peace of mind that comes from relying on the trusted expertise of KI.

- KI is committed to producing the highest quality, most durable products
- Rigorous testing ensures strenuous product stability and strength
- You can count on successful, sustainable furniture solutions
- Long lifecycle means products stay in your spaces and out of the landfill

KI PRODUCTS

LIFETIME

SEATING: 600 Series stools, Affina, Altus, Apply, Calida, Cogni, Diem, Doni, Gladly, Grazie, Hub, Imaginasium, Impress, Impress Ultra, Intellect Wave, Jessa, Jubilee, Jury Base, Katera, Kurv, Learn2, LimeLite, Lyra, Maestro, Medical and Laboratory Stools, MyPlace, MyWay, Oath, Opt4, Pilot, Ricochet, Ruckus, Sela, Sequence, Sequence HD, Sift, Signia, Single Pedestal, Soltice, Soltice Metal, Sonrisa, Strive, Sway, Tattoo Slim, Torsion Air, Torsion on the Go!, University Seating, Zeker, Zoetry

TABLES: Affina, Athens, Backbone, C-Table, C-Table Max, Calida, DataLink system, Flex, Genesis - fixed height, Hub, InTandem, Intellect activity table, Lyra, MyPlace, MyWay, Pillar, Pirouette, Portico, Ruckus activity table, Ruckus worktable, Sela, Seminar, Serenade, Smart Lift (w/o embedded storage), Soltice, Soltice Metal, Stout, Sway, Tattoo, Toggle - fixed height, Trek, Tributaire, Uniframe tops with Perfect Edge, WorkUp - fixed height, Zoetry

DESKS/LECTERNS: Aristotle, 700 Series desk, Instruct, Intellect Wave, Ruckus, Tributaire, True, WorkZone

WORKPLACE SYSTEMS: Connection Zone (steel and wood leg), StudioWorks, Tattoo, Trellis power distribution, Unite, WireWorks

FILES AND STORAGE: 700 Series storage, All Terrain, Balance, Bobbr, Connection Zone, Ruckus, Serenade credenza, Tattoo, Tributaire, Universal overhead, U-Series

RESIDENCE HALL & DORMITORY FURNITURE: RoomScape

ACCESSORIES: All Terrain screens, Tattoo screens, Tributaire screens

15 YEARS

caddies/dollies (seating and tables), CafeWay, Concerto, CPU holders, CrossRoads, Flat Screen monitor arms, Lancaster, Layer, MyPlace curved shelving, Orenda casegoods, Promenade (indoor), Ruckus mobile cart for whiteboards, Ruckus accessories, Uniframe, vertical cable manager

12 YEARS

Likha

10 YEARS

Evoke, Genius, Lightline, Toggle - height adjustable, Universal Screens, WiggleRoom, WiggleRoom stool, WiggleRoom Super Structure

7 YEARS

Nav, Passel Height-Adjustable Tables

5 YEARS

600 Series folding chairs, Cheevo, DuraLite, Genesis - height adjustable, LED desktop lights, SmartLift worksurface embedded storage, Ruckus totes and tote rails, Ruckus whiteboards, ValueLite, WorkUp- height adjustable

3 YEARS

Promenade (outdoor)

KI MODIFIED (INFINITY) PRODUCTS

1 YEAR

modified (non-standard) product, unless the change is only cosmetic

SAME AS ORIGINAL PRODUCT

If the product is modified due to a cosmetic change, the warranty is the same as the "base" product.

KI MATERIALS (refer to KI Care and Maintenance Instructions*)

15 YEARS

butcher block wood, edging, foam, laminate HPL (high-pressure), mesh, PET felt, phenolic resin, solid surface, stainless steel surface, veneer

5 YEARS

laminate LPL (thermally-fused), markerboard dry-erase vertical surfaces (including Connection Zone mobile screen), Pallas Haven, Juggernaut, and Lull

3 YEARS

fabrics (includes all woven, polyurethane, vinyl and leather) - KI ingrades and Pallas* textiles, markerboard laminate, removable fabric covers (fabric, zippers and optional nylon handles)

2 YEARS

membrane press

1 YEAR

carpet, SE self-edge

*See pallastextiles.com/resources for terms and conditions of sale, rights and warranties, and care and maintenance instructions specific to Pallas Textiles.

KI COMPONENTS

15 YEARS

adjustable arms, arm pads, and mechanisms (task chairs and stools); bumpers, bushings, and springs (Jury Base and University Seating); casters and glides (nylon, plastic, and steel); heel-wheel (Cogni); drawer slides/suspensions; electronic locks; embedded rollers; HDMI adapter; power modules (Ashley Duo, Dean®, Dubbel, Mini-Tap, Nacre, Node, PowerUp, Snap-in RPT, Undermount R8, Villa); power delivery systems (4-Port, 4-Trac System, 10-wire, Activ8, Byrne Interlink® System, Byrne Sequence®, Fixed Table 4-Wire System, Pattern System); rocker kit (Intellect Wave); seat boards (600 Series stools); tablet boards and mechanisms (tablet arm chairs); USB charger

12 YEARS

pneumatic cylinders (task chairs, Pirouette height-adjustable tables, Ruckus desk and lectern)

10 YEARS

mechanism (recliners)

5 YEARS

central locking caster mechanism (recliners); keyboard tray mechanism; LED lights; pneumatic cylinders (CafeWay and Uniframe); mechanisms (sleepers and daybeds)

2 YEARS

heat/massage and USB (recliners); battery powered modules and towers (Thesis and Vesta)

1 YEAR

glides (felt); ceiling light, dimmer switch, door closer mechanism, fan, motion sensor, and occupancy indicator LED bulb (WiggleRoom); mattress (RoomScape)

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THE FOLLOWING PRODUCTS ARE DISCONTINUED.

Please contact KI customer service to verify warranty status. 1-800-424-2432

1000 Series
20 Series Table Boss Design
200 Series Boss Design
360 Degree Classroom Furniture
400 Series Boss Design
400 Series Folding Chair
600 Series Boss Design
6000 Series chairs
6100 Series Boss Design
6200 Series Boss Design
700 Series Folding Chair with tablet arm
734G (Ganging versions)
800 Series Stools
ADD Companion, Tandem, Raphael
ADD Stacker
Aerdyn
Affina Glider
Affina Hip Chair
Affina Patient Chair
Allude
Amadeus Collection
Archive
Aria
Arissa
Aristotle Casegoods
Aston Guest Chair
Avail
Banquet Tablets - Emissary, Heritage
Bantam
Barron Tables
Berlage
Bonn
Briar Collection
Bruen
Canaan
Cinturon Lounge Seating
Cinturon Task Chair
Cody
Connect Electrical System
Connection Zone Privacy Booth
Dance
Dante
Darwin
DataLink MP
DaVinci
Daybed
Daylight
Delsanti Casegoods
Devon Occasional Tables
Dorsal
DuraMesh Folding Chair
Durastack
E Series Storage
Eden
Engage
Enlite
Ess Essex
Extol
Flat Screen Garage
Flex Collection (seating)
Flexible Workspace
FourC
GateOne
Glimmer Stack and Task
Grand Salon Lounge Seating and Bench
Hancock Bench
Hi5 Spectator Seating
Hiatus
Hurry Up!
Impulse
Inquire
Intellect Classroom Furniture Collection
Isle Power Tower
Itoki DD
Itoki DP
Ivey
Ivy League
Jovi
Jubi
Junior Tables
Kismet
Laptop Garage
LaResta
Logix Seating System
Lido Lounge Seating
Lola Lounge Seating
Madison
Matrix
Mesa Lounge
Mesa Task Chair
MI6
Mondial
Neena
Next Connect Electrical System
Novite
Olympia
On Task
Orlo Occasional Tables
Oxford
Perry
Perth Seating
Piretti 2000
Piretti Stack
Plaza
Pomfret Lounge Seating and Guest Chair
PowerComm Premier 72" Round Table
Premier Folding Bench and Table
Prosper
Quatro Guest Chair
Rado Occasional Table
Rapture
Reclaim Receptacles
Relax
Rose
Sapphire/Precedence
Seamless Surface Membrane Press
Seneca
Silhouette
SmartTouch Files (900 Series)
Soltice Folding Chair and Glider
Soltice Patient Chair and Ottoman
Soltice Metal Patient chair
Sterling
Sustain
Synthesis
System 3000
SystemsWall
Tea Cup
Three Collection
Torsion Seating
Trendmaster
Velo
Venue
Versa
Vertebra Institutional
Voyant
Voz
Warren
Wharton
Xclaim
Xylon
Zylo