FRÍANT | ALL WORKSTYLES WELCOME

FRIANT WARRANTIES

Novo
Interra
System 2
Verity
Dash
Beam
Casegoods
Novo Essentials
System 2 Essentials

RIGHTS AND WARRANTIES — LIMITED LIFETIME WARRANTY

This warranty is given to the initial purchaser and is valid from the date of purchase, for as long as the initial purchaser owns the product. This warranty covers defects in material and craftsmanship found during normal usage of the product during the warranty period. Normal usage is defined by 8 hour shifts in the product's intended application and in an indoor environment that conforms to the ANSI/ASHRAE Standard 55: Thermal Environmental Conditions for Human Occupancy (relating to air temperature, mean radiant temperature, air velocity, clothing insulation, metabolic rate, and humidity).
Friant's warranty does not cover usage other than normal usage as defined in the previous sentence. If the product is defective, and if written notice of the defect is given to Friant & Associates within the applicable warranty period, Friant & Associates, at its option, will either repair or replace the defective product with a comparable component or product. A product will not be considered defective, and Friant & Associates will not be obligated to replace it, if it is not installed in a proper manner (i.e. product not leveled, not secured properly, etc.) or if it is not used in a manner and/or in an environment that constitutes normal usage, as defined above. This warranty applies to all products except as noted below.

High wear parts, such as wood veneer, fabrics, laminates and other covering material/ finishes, foam. glides, etc. are warranted for one (1) year. This warranty does not apply to damage caused by a carrier, alteration to the product not expressly authorized by Friant & Associates, nor to product considered to be of a consumable nature such as bulbs, light ballasts, etc. It also does not apply to "Customer's Own Material" (i.e. material specified by the customer that is not a standard Friant & Associates offering) used in the manufacture of Friant & Associates products. It also does not apply to "Customer's Own Material" (i.e. material specified by the customer that is not a standard Friant & Associates offering) used in the manufacture of Friant & Associates

Our warranty for LED lights is 2 years.

Friant & Associates does not warrant the matching of colors, grain or texture, except to within commercially acceptable standards.

This includes normal variations between dye lots (fabrics).

Friant & Associates shall not be liable for consequential, economic, or incidental damages arising from any product defect.

Except as noted above, Friant & Associates makes no express or implied warranties to any product, and in particular makes no warranty of fitness for any particular use. At Friant & Associates' option, product repair and replacement is the customer's exclusive remedy for any and all product defects.

CALIFORNIA PROP 65 WARNING

Products in this catalog can expose you to chemicals including wood dust, which is known to the State of California to cause cancer or birth defects or other reproductive harm. For more information go to https://www.p65warnings.ca.gov/products/furniture-products."

TSCA TITLE VI

Friant products are TSCA Title VI Compliant

MAS

Accredited Compliance Designation - ANSI/BIFMA x7.1 & e3-2014 7.6.1, 7.6.2, 7.6.3
California Dept. Of Public Health Standard Method v1.2
Conforms With: LEED v4
Criteria of MAS Certified Green ® Program

My-Hite
Scope
Lune
Roke and Raffe

RIGHTS AND WARRANTIES — 5 YEARS

This warranty is given to the initial purchaser and is valid from the date of purchase, for as long as the initial purchaser owns the product. This warranty covers defects in material and craftsmanship found during normal usage of the product during the warranty period. Normal usage is defined by 8 hour shifts in the product's intended application and in an indoor environment that conforms to the ANSI/ASHRAE Standard 55: Thermal Environmental Conditions for Human Occupancy (relating to air temperature, mean radiant temperature, air velocity, clothing insulation, metabolic rate, and humidity). Friant's warranty does not cover usage other than normal usage as defined in the previous sentence. If the product is defective, and if written notice of the defect is given to Friant & Associates within the applicable warranty period, Friant & Associates, at its option, will either repair or replace the defective product with a comparable component or product. A product will not be considered defective, and Friant & Associates will not be obligated to replace it, if it is not installed in a proper manner (i.e. product not leveled, not secured properly, etc.) or if it is not used in a manner and/or in an environment that constitutes normal usage, as defined above. This warranty applies to all products except as noted below.

The following exceptions to the limited 5 year warranty apply: All Motors and electrical components are warranted for 5 years.

High wear parts, such as wood veneer, fabrics, laminates and other covering material/ finishes, foam. glides, etc. are warranted for one (1) year. This warranty does not apply to damage caused by a carrier, alteration to the product not expressly authorized by Friant & Associates, nor to product considered to be of a consumable nature such as bulbs, light ballasts, etc. It also does not apply to "Customer's Own Material" (i.e. material specified by the customer that is not a standard Friant & Associates offering) used in the manufacture of Friant & Associates products.

Friant & Associates does not warrant the matching of colors, grain or texture, except to within commercially acceptable standards. This includes normal variations between dye lots (fabrics).

Friant & Associates shall not be liable for consequential, economic, or incidental damages arising from any product defect.

Except as noted above, Friant & Associates makes no express or implied warranties to any product, and in particular makes no warranty of fitness for any particular use. At Friant & Associates' option, product repair and replacement is the customer's exclusive remedy for any and all product defects.

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RIGHTS AND WARRANTIES — LIMITED LIFETIME WARRANTY

This warranty is given to the initial purchaser and is valid from the date of purchase, for as long as the product is owned by the initial purchaser. This warranty covers defects in material and craftsmanship found during normal usage of the product during the warranty period. Normal usage is defined by 8 hour shifts in the product's intended application and in an indoor environment that conforms to the ANSI/ASHRAE Standard 55: Thermal Environmental Conditions for Human Occupancy (relating to air temperature, mean radiant temperature, air velocity, clothing insulation, metabolic rate, and humidity). Friant's warranty does not cover usage other than normal usage as defined in the previous sentence. If the product is defective, and if written notice of the defect is given to Friant & Associates within the applicable warranty period, Friant & Associates, at its option, will either repair or replace the defective product with a comparable component or product. This warranty applies to all products except as noted below. A product will not be considered defective, and Friant & Associates will not be obligated to replace it, if it is not installed in a proper manner (i.e., product not leveled, not secured properly, etc.) or if it is not used in a manner and/or in an environment that constitutes normal usage, as defined above.

High wear parts, such as fabrics, other covering material/finishes, foam, drawer slides, hinges, etc. are warranted for One (1) Year. This warranty does not apply to damage caused by a carrier, alteration to the product not expressly authorized by Friant & Associates, nor to product considered to be of a consumable nature such as bulbs, light ballasts, etc. It also does not apply to "Customer's Own Material" (i.e. material specified by the customer that is not a standard Friant & Associates offering) used in the manufacture of Friant & Associates products.

WARRANTY EXCEPTIONS:

- Natural variations in wood grain, figure or the presence of character marks
- Matching of colors, grains, textures
- Changes in surface finishes due to aging or exposure to light
- Damage, marking or staining of surfaces due to contact with rubber or similar compounds
- Damage from sharp objects or imprinting from writing instruments, computer equipment or prolonged exposure to fluids or sun
- Checking or delaminating due to changes in temperature or improper care or storage
- Damage caused by misuse or improper care

Friant & Associates does not guarantee the matching of colors, grain or texture, except to within commercially acceptable standards. This includes normal variations between dye lots (fabrics).

Friant & Associates shall not be liable for consequential, economic or incidental damages arising from any product defect.

Except as noted above, Friant & Associates makes no express or implied warranties as to any product, and in particular makes no warranty of fitness for any particular use. At Friant & Associates' option, product repair and/or replacement are the customer's exclusive remedy for any and all product defects.

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Mesa Willow

PRODUCT WARRANTY – 3 YEARS

This warranty is given to the initial purchaser and is valid from the date of purchase, for 3 years. This warranty covers defects in material and craftsmanship found during normal usage of the product during the warranty period. Normal usage is defined by 8 hour shifts in the product's intended application and in an indoor environment that conforms to the ANSI/ ASHRAE Standard 55: Thermal Environmental Conditions for Human Occupancy (relating to air temperature, mean radiant temperature, air velocity, clothing insulation, metabolic rate, and humidity).
Friant's warranty does not cover usage other than normal usage as defined in the previous sentence. If the product is defective, and if written notice of the defect is given to Friant & Associates within the applicable warrantyperiod, Friant & Associates, at its option, will either repair or replace the defective product with a comparable component or product. A product will not be considered defective,and Friant & Associates will not be obligated to replace it, if it is not installed in a proper manner (i.e., product not leveled, not secured properly, etc.) or if it is not used in a manner and/or in an environment that constitutes normal usage, as defined above. This warranty applies to all products except as noted below.

High wear parts, such as fabrics, other covering material/finishes, foam, glides, etc. are warranted for One (1) Year. This warranty does not apply to damage caused by a carrier, alteration to the product not expressly authorized by Friant & Associates, nor to product considered to be of a consumable nature such as bulbs, light ballasts, etc. It also does not apply to "Customer's Own Material" (i.e. material specified by the customer that is not a standard Friant & Associates offering) used in the manufacture of Friant & Associates products.

WARRANTY EXCEPTIONS:

- Natural variations in wood grain, figure or the presence of character marks
- Matching of colors, grains, textures
- Changes in surface finishes due to aging or exposure to light
- Damage, marking or staining of surfaces due to contact with rubber or similar compounds
- Damage from sharp objects or imprinting from writing instruments, computer equipment or prolonged exposure to fluids or sun
- Checking or delaminating due to changes in temperature or improper care or storage
- Damage caused by misuse or improper care

Friant & Associates does not guarantee the matching of colors, grain or texture, except to within commercially acceptable standards.
This includes normal variations between dye lots (fabrics).

Friant & Associates shall not be liable for consequential, economic or incidental damages arising from any product defect.

Except as noted above, Friant & Associates makes no express or implied warranties as to any product, and in particular makes no warranty of fitness for any particular use. At Friant & Associates' option, product repair and/or replacement are the customer's exclusive remedy for any and all product defects.

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RIGHTS AND WARRANTIES — 5 YEARS

This warranty is given to the initial purchaser and is valid from the date of purchase, for as long as the initial purchaser owns the product. This warranty covers defects in material and craftsmanship found during normal usage of the product during the warranty period. Normal usage is defined by 8 hour shifts in the product's intended application and in an indoor environment that conforms to the ANSI/ASHRAE Standard 55: Thermal Environmental Conditions for Human Occupancy (relating to air temperature, mean radiant temperature, air velocity, clothing insulation, metabolic rate, and humidity).
Friant's warranty does not cover usage other than normal usage as defined in the previous sentence.

If the product is defective, and if written notice of the defect is given to Friant & Associates within the applicable warranty period, Friant & Associates, at its option, will either repair or replace the defective product with a comparable component or product. A product will not be considered defective, and Friant & Associates will not be obligated to replace it, if it is not installed in a proper manner (i.e. product not leveled, not secured properly, etc.) or if it is not used in a manner and/or in an environment that constitutes normal usage, as defined above. This warranty applies to all products except as noted below.

The following exceptions to the limited 5 year warranty apply:

It also does not apply to "Customer's Own Material" (i.e. material specified by the customer that is not a standard Friant & Associates offering) used in the manufacture of Friant & Associates products. It also does not apply to "Customer's Own Material" (i.e. material specified by the customer that is not a standard Friant & Associates offering) used in the manufacture of Friant & Associates

Friant & Associates does not warrant the matching of colors, grain or texture, except to within commercially acceptable standards.

This includes normal variations between dye lots (fabrics).

Friant & Associates shall not be liable for consequential, economic, or incidental damages arising from any product defect.

Except as noted above, Friant & Associates makes no express or implied warranties to any product, and in particular makes no warranty of fitness for any particular use. At Friant & Associates' option, product repair and replacement is the customer's exclusive remedy for any and all product defects.

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Seating

- This warranty is given to the initial purchaser and is valid from the date of purchase, for as long as the initial purchaser owns the product. This warranty covers defects in material and craftsmanship found during normal usage of the product during the warranty period. Normal usage is defined by 8 hour shifts in the product's intended application and in an indoor environment that conforms to the ANSI/ASHRAE Standard 55: Thermal Environmental Conditions for Human Occupancy (relating to air temperature, mean radiant temperature, air velocity, clothing insulation, metabolic rate, and humidity). Friant's warranty does not cover usage other than normal usage as defined in the previous sentence.
- All chair frames, including metal, wood and plastic parts, and control mechanisms are guaranteed against structural failure for ten years, under normal commercial use and to the original purchaser with the exception of our Axiom chair which is offered under the same guarantee for five years.
- Casters and upholstery (fabric and mesh) have a five year commercial use warranty. Gas cylinders have a two year commercial use warranty. Standard commercial use is defined as the proper usage for one single shift, a total of 40 hours or less per week and by individuals weighing 250 lbs or less.
- Should any item require repair, please return product to the Dealer from whom it was purchased. The Dealer will send the defective part to Friant, freight prepaid. Friant will repair or replace the defective part and return it to the dealer, freight prepaid
- A product will not be considered defective, and Friant & Associates will not be obligated to replace it, if it is not installed in a proper manner (i.e. product not leveled, not secured properly, etc.) or if it is not used in a manner and/or in an environment that constitutes normal usage, as defined above.
- Please request written authorization before returning defective parts to Friant, returned defective parts will not be accepted without prior written authorization. Labor and service are not covered under this warranty.
- This warranty does not apply to items subjected to abuse, misuse, neglect, alteration, or damage caused by shipment, storage, accident, fire, food or an act of nature.

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