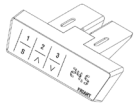
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My-Hite 3 Stage Troubleshoot Reference Sheet

FIRST TIME USE

It is important to perform the reset operation below before you use your My-Hite table for the first time.



Reset Operation

1. Lower the table to 24.5” by holding arrow down (V) button. Release button.
2. Press the arrow down (V) button again and hold til ASR shows on the display.
3. Release the button and the ASR will flash on the display
4. Hold the arrow down button again. Table will shift up and down slightly as it resets to 24.5”.

Note: If you cannot lower the table to the 24.5” height to perform reset operation, you may need to clear out the maximum and minimum height (See instructions below). Once completed, please return to the Reset Operation instructions.

TROUBLESHOOTING MY-HITE

Error code	Explanation	Cause	Solution
H01	Motor has overheated	Overuse	1. Let motor rest for 10 minutes. 2. Perform reset operation . **3. If problem persists** contact Friant customer service.
ERR, ASR or RST (solid or flashing)	System is locked	Various Reasons	1. Remove plug from electrical outlet for 15 seconds, then plug unit back in. 2. Perform reset operation. **3. If problem persists** contact Friant customer service to replace control panel.
No display	Control Panel has lost power	Disruption in power supply to base	1. Remove plug from electrical outlet for 15 seconds, then plug unit back in. 2. Perform reset operation. **3. If problem persists** contact Friant customer service to replace control panel.
E01, E02, or E03	Excessive weight distribution	Too much weight (limit exceeded) **or** Other problem	1. Check that weight on table does not exceed limit. 2. Perform reset operation. **3. If problem persists** contact Friant customer service to replace control panel.
E07, E08, or E09	Signal Interruption	Signal is interrupted between leg and computer	1. Perform reset operation. **2. If problem persists** contact Friant customer service
LOC	Locked display	Various Reasons	1. Hold down “S” button for 10 seconds until display shows numbers indicating height 2. Display is now unlocked. **3. If problem persists** contact Friant customer service

GENERAL TIPS

- Follow assembly instructions closely
- Do not overload the tables (220 lbs maximum straight, 330 lbs maximum corner)
- The input voltage should be within 108-132V
- Use the glides to properly level the table before use
- When moving the table, do not tilt the table on one leg or misalignment may occur
- Before first use, perform reset operation
- If, after trouble shooting the problem persists, contact Customer Service for further assistance.

To Program The Memory Control Panel:

Adjust the table to the desired height, press the **S** key and one of the three preset buttons. This position is now saved. Once a preset button is pushed, the table will automatically move to the preset height. Repeat this procedure for each preset button.

Set Minimum Height

1. Press the arrow down (V) button to get to desired minimum height.
   Note: the arrow down button must be the last button pressed to set the minimum height. You cannot press the arrow up button when trying to set the minimum height.
2. Hold “S” button til screen display flashes. Immediately press “S” button twice again.
3. Display will flash “000” and then show the set minimum height.

Set Maximum Height

1. Press the arrow up (Λ) button to get to desired maximum height.
   Note: the arrow up button must be the last button pressed to set the maximum height. You cannot press the arrow down button when trying to set the maximum height.
2. Hold “S” button til screen display flashes. Immediately press “S” button twice again.
3. Display will flash “999” and then show the set maximum height.

Clear Maximum & Minimum Height

1. Table can be at **ANY HEIGHT** but **NOT** the minimum or maximum.
2. Hold “S” til display flashes. Release button.
3. Press “S” slowly, multiple times - until “555” shows on display.
   Note: Display will show other codes, continue to press “S” until “555” shows.
4. Display will then show table height and can now move to any height between 24.5” and 50.1”.

Special Clear Maximum & Minimum Height

Following is a special reset procedure when minimum and maximum height is set **within 1”** of each other:

1. Unplug unit for 10 minutes
2. Connect unit to power take care not to touch up or down arrows
3. Hold “S” button until it flashes
4. Let go and press “S” button 6 times in a row
5. 555 will show up on the display, minimum and maximum heights are now cleared.

Display in Centimeters

1. Press the arrow down (V) button until the diplay shows RST.
2. Hold “2” button until the display shows “10.3”
3. Perform reset operation. After reset, the diplay will be in centimeters

Display in Inches

1. Press the arrow down (V) button until the diplay shows RST.
2. Hold “2” button until the display shows “10.4”
3. Perform reset operation. After reset, the diplay will be in inches